



CSM WARRANTIES AND GUARANTEES

Refer to Terms & Conditions of Sales

The warranties set out below are in addition to and in no way exclude or limit, the statutory and conditions or warranties implied by the Trade Practices Act and other Commonwealth, State or Territory law.

All goods are sold ex-factory – accordingly it is the purchaser's responsibility for goods to be returned for any warranty claim howsoever arising. Return freight, packaging and freight insurance costs for warranty claims are to the purchaser's account.

Standard warranty on CSM manufactured products, unless otherwise agreed by CSM in writing, covers workmanship for a period of 7 years from the date of delivery to the customer for; cabinets, shelving and mobile shelving carcass subject to fair wear and tear and the product being used, loaded and maintained within design constraints and according to operating instructions.

Warranty does not cover fabrics or timber / Laminates specified by the client or its representative. Warranty is not transferable, is void if a (non-mobile) product is relocated partly or fully loaded.

Mobile shelving and shelving must be relocated by CSM to maintain warranty.

CSM will hold stock and provide replacement of components subject to wear in the normal course of operation for a period of 5 years. Components may be subject to design changes in which case an equivalent substitute will be available.

Notwithstanding, the above the only conditions and warranties which are binding on CSM in respect of the state, quality or conditions of the goods supplied by it to the Customer are those imposed and required to be binding by the statute (including the Trade Practices Act 1974) and to the extent permitted thereby, the liability, if any, of CSM arising from the breach of such conditions or warranties shall at CSM's option be limited to and completely discharged by:

a. In the case of goods supplied by CSM to the customer who is a "consumer" as defined by the Trade Practices Act, 1974 by i) Any remedy Provided by the statute; or ii) The replacement or re-supply of goods by the Company; or iii) The repair of the goods at CSM 's factory; or iv) The payment of the cost of repair of the goods.

b. Otherwise, by the replacement of those goods or the payment of the cost of replacing the goods, and in this event there will be no responsibility by CSM for any special, consequential, direct or indirect loss, damage, harm or injury suffered or incurred by the Customer. And otherwise all other conditions and warranties whether expressed or implied by law in respect of the state, quality or conditions of the said goods which may apart from this clause be binding upon the customer are hereby expressly excluded.

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Supplier on scheme
of class Furniture
01/01/2011 - 01/01/2018